Regional Workshop Co-Provided by:
Missouri League for Nursing
(An NLN Regional Constituent League)
and
Kansas Commission for Nursing Education and Practice (KNEP)

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Why Civility Matters in Nursing Education:
Strategies for Prevention and Intervention

Presented by:
Cindy Clark, PhD, RN, ANEF, FAAN
Professor, School of Nursing
Boise State University, Boise, Idaho

November 2, 2012
Wichita, Kansas

March 1, 2013
St. Louis, Missouri

Registration: Send registration form and fees to: MLN, 604 Dix Road, Jefferson City, MO 65109. Telephone 573-635-5355 and faxed 573-635-7908 registrations must be charged by Discover/MC/Visa. You may register and pay online at www.mlnmonursing.org. We cannot bill you. Onsite registrations will be allowed, based on availability, with payment of fees plus an additional $15.

Cancellation: Substitutions are allowed. Cancelled registrations, if requested prior to the beginning of the workshop, can be transferred to a credit on file to be used towards any future registration within 12 months. Refunds are issued, less a $50 cancellation fee, if requested in writing 48 hours (2 days) prior to the workshop. No credits or refunds are allowed if registrant fails to attend without prior notification.

Program Includes: Specified meals and breaks.

Handouts: Speaker handouts will be emailed to registrants one week prior to the program. It is your responsibility to print off the handouts and bring them with you to the conference or have them stored on an electronic device.

Miscellaneous: Treasury Regulation 1.162-5 permits an income tax deduction for education expenses. Contact the MLN office to arrange for special ADA needs. Bring a sweater or jacket due to varying meeting room temperatures.

Continuing Education:
RN: The Missouri League for Nursing, Inc., is an approved provider of continuing nursing education by the Missouri Nurses Association, an Accredited approver by the American Nurses Credentialing Center’s commission on Accreditation.
MONA Provider Approval #113-VI
5.5 contact hours have been requested to the National League for Nursing. The National League for Nursing is an authorized provider through the International Association of Continuing Education and Training (IACET).
You must attend the entire workshop and complete an online evaluation form to obtain CE contact hours for this program. CE certificates will be emailed after the program.
National Speaker

Dr. Cynthia Clark is an award-winning professor in the School of Nursing at Boise State University and the Founder of Civility Matters®. Her pioneering work on fostering civility has opened essential conversations on a serious issue that often remains hidden and ignored. Dr. Clark’s ground-breaking research has brought national and international attention to the controversial issues of incivility in academic and work environments and has led to the development of “best practices” on ways to measure, prevent, minimize, and address uncivil and disruptive behavior. Dr. Clark is a fellow in the American Academy of Nursing and a fellow in the NLN Academy of Nursing Education. She is the recipient of numerous awards including the Most Inspirational Professor Award, the 2011 Idaho Business Review Woman of the Year Award, and the 2011 Inspirational Professor Award, the 2011 Idaho Business.

OBJECTIVES

1. Describe the state of the science on civility/incivility in nursing education.
2. Describe empirical studies regarding student and faculty incivility.
3. Describe the impact of incivility on nursing education, practice, patients, and the organization.
4. Identify ways to establish a positive learning environment.
5. Discuss strategies to promote a culture of civility in nursing education and practice.

AGENDA

8 a.m. Registration/Continental Breakfast
8:30 a.m. State of the Science on Civility/Incivility
   Civility and Incivility and Their Effects
   Incivility and Rudeness in Social Context
   Relationship Between Stress and Incivility and Uncivil Behavior
   Today’s College Students
9:20 a.m. Break
9:30 a.m. Empirical Studies Regarding Student and Faculty Incivility
   National Perspective of Incivility
   Empirical Findings—Student/Faculty Incivility
   Conceptual Model for Fostering Civility
10:20 a.m. Break
10:30 a.m. Incivility on Nursing Education, Practice, Patients, and the Organization
   Rational for Addressing Incivility
   Workplace Incivility and Bullying
   Consequences of Incivility
11:20 a.m. Lunch (provided)
12:20 p.m. Positive Learning Environment
   Professionalism and Faculty Role Modeling
   Raising Awareness
   Stress Reduction and Self Care
   Fostering Communication
1:10 p.m. Promoting a Culture of Civility
   First Day of Class, Co-Creating Norms
   Teaching Strategies and Classroom Assessment
3 p.m. Break
3:10 p.m. Open Forum
3:40 p.m. Adjourn

LOCATION

November 2, 2012
DoubleTree by Hilton Wichita Airport
Wichita, KS 67204
316-945-5372
When booking your room, you must request the MLN rate.
Reservations must be made by October 18 to insure this special rate: $94 plus taxes.
Parking is complimentary.

March 1, 2013
Renaissance STL Airport
98701 Natural Bridge Rd
St. Louis, MO 63134
800-468-3571
When booking your room, you must request the MO League for Nursing rate.
Reservations must be made by February 7 to insure this special rate: $99 plus taxes.
Parking is complimentary.

Why Civility Matters in Nursing Education

PRESENTER

Dr. Cynthia Clark

AGENDA

November 2, 2012, Wichita, KS
Member
Postmarked on/before October 2 $180
Postmarked after October 2 $230

March 1, 2013, St. Louis, MO
Nonmember
Postmarked on/before February 1 $180
Postmarked after February 1 $230

MEMBERSHIP RATES: MLN and NLN members can register for this workshop at a reduced rate.

Name _____________________________
Last Four Digits of your S.S. # __________
Home Address ___________________________
Home City, State, Zip ___________________
Home Phone ___________________________
Cell Phone ____________________________
Place of Employment ___________________
Work Address _________________________
Work City, State, Zip ___________________
Work Phone/Fax _______________________
Email _______________________________

Handouts and CE certificates will be sent via email.

Check method of payment. We cannot bill you.
☐ Check Enclosed
☐ Discover/MasterCard/Visa __________________
☐ American Express
☐ Visa
☐ Other

Total Enclosed $ _______

Card 
Exp. Date ________  3-Digit Security Code __________

Zip Code of Credit Card Billing Address ___________________
Name on Card _____________________________
Signature _______________________________

Return registration form and payment to:
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